



August 2013

*Print 'n' Play Text
and Table of Results*

Operating System Upgrades

by Shelly Hazard

Richard works in IT support at Gadgetworks, Inc. and he noticed last Friday that he had several computers in need of updating. He arranged with each user to upgrade their computer this week. Since upgrading operating systems was rarely as simple as the programmers thought it was, Richard planned a full day for each computer and even provided loaners for the users. Determine the full name of each user, which department each worked in, which operating system each used (Windows or Apple), and which day of the week Richard worked on each computer.

1. The Windows users were, in no particular order, the user who worked in finance, Mr. Almond, and Harvey.
2. The computer that Richard took on Wednesday belonged to an Apple user.
3. John's last name wasn't Crawford but he worked in customer service. Mr. Grace didn't work in manufacturing.
4. Mr. Maxwell's Apple computer was taken the day before Elliot's Windows computer but two days after the computer in marketing, which wasn't Harvey's computer.
5. Mr. Crawford, whose first name wasn't Elliot, didn't work in engineering.
6. Michael's computer was taken on Tuesday but he didn't work in marketing. The engineering computer was taken on Friday but George Bixby wasn't the user.

First Name	Last Name	Department	Operating System	Day of the Week
Elliot				
George				
Harvey				
John				
Michael				



August 2013
Print 'n' Play Grid

Operating System Upgrades

by Shelly Hazard

	Almond	Bixby	Crawford	Grace	Maxwell	customer service	engineering	finance	manufacturing	marketing	Apple	Apple	Windows	Windows	Windows	Monday	Tuesday	Wednesday	Thursday	Friday
Elliot																				
George																				
Harvey																				
John																				
Michael																				
Monday																				
Tuesday																				
Wednesday																				
Thursday																				
Friday																				
Apple																				
Apple																				
Windows																				
Windows																				
Windows																				
customer service																				
engineering																				
finance																				
manufacturing																				
marketing																				